

## **General Information**

**Mission Statement: Pocono Medical Center is committed to the highest quality of care and the prevention of illness, the promotion of wellness, and the restoration of health in an environment of collaboration and respect.**

**Pocono Medical Center Laboratory** provides clinical laboratory and drug testing services to physician practices, health care organizations, and the community-at-large. The laboratory is staffed 24 hours a day, seven days a week. The anatomic pathology laboratory is staffed to provide services Monday through Friday, with a modified weekend schedule, and is on call at other times. Pathologists are available for consultations as needed.

Our laboratory performs over 300 different procedures, including:

- Analysis of blood and body fluids to detect and/or measure physiological or pathological compounds
- Culturing body substances to isolate and identify pathogens
- Collecting and preparing blood and blood products for transfusion
- Analyzing tissues and cells to detect pathological conditions

### **ACCREDITATION AND LICENSURE:**

College of American Pathologists (CAP)	#13094-01-01
Health and Human Services (CLIA)	#39D0191640
Joint Commission on Accreditation of Health Care Organizations (JCAHO)	#6054
American Association of Blood Banks (AABB)	#002508
Food and Drug Administration (FDA)	#2573926
Commonwealth of Pennsylvania License	#000022

### **LABORATORY STAFF SKILL LEVELS**

The laboratory staff includes certified pathologists, certified medical technologists, a certified Cytotechnologist, certified histologists, certified technicians, certified phlebotomists and lab assistants, and a variety of clerical support personnel. The complexity of each task performed in the laboratory determines the skill level and individual qualifications needed to perform that task.

## **QUALITY MANAGEMENT PLAN**

Our quality management program provides assurance that Pocono Medical Center Laboratory meets the defined standards of quality practice, is in compliance with the laws and regulations regarding quality and patient safety, and is progressively working towards quality improvement through audits and assessments. The plan is a detailed system that maximizes the quality of laboratory testing to produce timely and accurate results necessary for comprehensive patient care. The elements of the quality management plan will therefore include pre-analytical, analytical and post analytical processes in the laboratory workflow.